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IF YOU ARE DISSATISFIED WITH THE SITE, THE SERVICE, THE CONTENT, OR WITH THE TERMS OF USE,

YOUR SOLE AND EXCLUSIVE REMEDY IS TO HAVE OUR WORK REVISED. DUE TO THE SUBJECTIVITY OF WRITING, ALL RESUME PRODUCTS ARE PROVIDED IN "AS IS" CONDITION. IF YOU HAVE NOT FOUND A JOB AND ARE UNEMPLOYED WITHIN 45 DAYS OF RECEIVING & DISTRIBUTING A RESUME PURCHASED VIA THIS SITE, WE WILL REFUND THE FULL PURCHASE PRICE OF OUR ORIGINAL WORK, AND SEND YOU A COMPANY CHECK FOR AN ADDITIONAL \$100 WITHIN 15 CALENDAR DAYS. REQUESTS FOR REFUNDS MUST BE MADE NO SOONER THAN 45 CALENDAR DAYS FROM RECEIPT OF OUR WORK AND NO LATER THAN 90 DAYS FROM RECEIPT OF YOUR ORIGINAL PURCHASE. REFUNDS ARE LIMITED TO THE PRICE PAID FOR THE RESUME THAT WE CREATE FOR YOU (plus the additional \$100) AND DO NOT INCLUDE ANY ADDITIONAL SERVICES (I.E. COVER LETTERS). IN ORDER TO RECEIVE A REFUND UNDER THESE TERMS:

A) YOU, THE PURCHASER MUST SHOW THAT YOU MADE AN EARNEST EFFORT TO GET JOB INTERVIEWS WITH THE RESUME WE CREATED FOR YOU. TO DO THIS, YOU MUST DISTRIBUTE THE RESUME ACCORDING TO THE ADVICE FOUND IN OUR EASY-TO-FOLLOW EXPERT CAREER MARKETING GUIDE AT [http://www.RESUMEWRITINGGROUP.com/resume distribution guide.pdf](http://www.RESUMEWRITINGGROUP.com/resume%20distribution%20guide.pdf) (THE VIDEO SUPPLEMENT IS AVAILABLE AT: <http://www.youtube.com/watch?v=DQx6qWC4Rk8>)

THESE GUIDES EXPLAIN CLEARLY WHY IT IS *NOT* THE BEST STRATEGY TO RELY SOLELY UPON MASS SUBMITTING YOUR RESUME VIA EMAIL TO PROSPECTIVE EMPLOYERS. YOU MUST PROVIDE REASONABLE PROOF THAT YOU SUBMITTED YOUR RESUME TO AT LEAST 40 PROSPECTIVE EMPLOYERS IN THE FORM OF CERTIFIED MAIL RECEIPTS OR VERIFIABLE FAX TRANSMISSION RECEIPTS (IF YOU UTILIZE AN UN-TARGETED MASS SUBMISSION SERVICE, THEIR BULK SUBMISSION SHALL COUNT AS "ONE" MAILING/FAXING FOR THE PURPOSE OF THIS REQUIREMENT. B) YOUR RESUME PURCHASE MUST HAVE BEEN MADE THROUGH RESUMEWRITINGGROUP.COM

*****THESE POLICIES EXIST TO 1) PROTECT THE COMPANY FROM FRAUD AND 2) TO ENSURE THAT YOU, OUR CLIENT, ENJOY THE HIGHEST CHANCES POSSIBLE OF BEING HIRED---BY FOLLOWING OUR EXPERT ADVICE AND THINKING "OUTSIDE THE BOX!"*****

*ONLY ONE \$100 REWARD WILL BE GIVEN TO EACH CLIENT PER 36 MONTH PERIOD. (YOU MAY NOT PURCHASE MULTIPLE RESUMES ON A PERIODIC BASIS AND, SUBSEQUENTLY, REQUEST ONGOING REFUNDS+REWARDS).

BECAUSE SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, SOME OF THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN SUCH STATES, RESUMEWRITINGGROUP.COM'S LIABILITY IS LIMITED AND WARRANTIES ARE EXCLUDED TO THE GREATEST EXTENT PERMITTED BY LAW, BUT SHALL, IN NO EVENT, EXCEED THE COST OF YOUR PURCHASE FROM THIS SITE PLUS \$100.

WHEN CLIENT PURCHASES THE SERVICE, CLIENT EXPRESSLY AGREES TO USE THE ARBITRATION PROCESS DESCRIBED IN THIS BINDING AGREEMENT TO RESOLVE ANY DISPUTE, CONCERN, OR DISSATISFACTION AND EXPRESSLY AGREES NOT TO INITIATE ANY CHARGEBACK REQUEST WITH THE CARD ISSUER. SHOULD CLIENT INITIATE A CHARGEBACK, CLIENT EXPRESSLY AGREES AND CONSENTS TO SHARE ANY AND ALL INFORMATION ABOUT THE AGREEMENT TO THESE TERMS AND CONDITIONS IN ORDER TO DEFEAT ANY SUCH CHARGEBACK REQUEST.

IF A CHARGEBACK, OR ATTEMPT TO CHARGEBACK, IS INITIATED FOR ANY PURCHASE OR IF FULL PAYMENT IS NOT MADE FOR ANY REASON, CLIENT SHALL REMAIN LEGALLY LIABLE FOR THE AGREED UPON PAYMENT AMOUNT.

IF PERMITTED BY STATE LAW, CLIENT SHALL BE RESPONSIBLE FOR DISPUTE FEES, COLLECTION FEES PLUS REASONABLE ATTORNEYS' FEES AND APPLICABLE COURT COSTS NECESSITATED BY THE CLIENTS FAILED PAYMENT. IN THE EVENT OF ANY FAILED PAYMENT OR CHARGEBACK RESUMEWITTINGGROUP.COM RESERVES THE RIGHT TO SEEK ASSISTANCE FROM AN OUTSIDE COLLECTION AGENCY OR LAW FIRM.

ALL PAYMENTS ARE DUE AT TIME OF PURCHASE. CLIENT AGREES TO PAY A LATE CHARGE OF \$25.00 ON ANY BALANCE OUTSTANDING FOR MORE THAN 7 CALENDAR DAYS. IN THE EVENT THE BALANCE REMAINS OUTSTANDING FOR MORE THAN 30 CALENDAR DAYS, A \$100.00 LATE FEE SHALL BE DUE PER MONTH, OR THE MAXIMUM LAWFUL RATE PERMITTED BY APPLICABLE LAW, WHICHEVER IS LESS, FOR ALL AMOUNTS NOT PAID WHEN DUE.

5. CANCELLATION POLICY.

AFTER AN ORDER HAS BEEN SUBMITTED, THE ORDER CANNOT BE RETURNED, CANCELED OR REFUNDED UNLESS THE TERMS OF OUR GUARANTEE HAVE BEEN FULFILLED. WORK ON YOUR PROJECT BEGINS IMMEDIATELY AND NO REFUNDS WILL BE ISSUED.

BY SIGNING UP FOR OUR CAREER ADVISOR MONTHLY SUBSCRIPTION, YOU'RE AGREEING TO BE BILLED \$19.95 EVERY MONTH FOR THE PURPOSES OF ONGOING CAREER ADVISEMENT. THE BILLING PERIOD FOR CAREER ADVISOR IS THE SIXTH OF EVERY MONTH AFTER A MINIMUM OF 30 CALENDAR DAYS HAVE PASSED SINCE YOUR INITIAL ORDER. REQUESTS FOR REFUNDS PERTAINING TO THE CAREER ADVISOR SERVICE MUST BE SUBMITTED IN WRITING WITHIN **THREE CALENDAR DAYS** OF THE SIXTH OF EVERY MONTH.

BY SIGNING UP FOR OUR LINKEDIN ADMINISTRATION MONTHLY SUBSCRIPTION, YOU'RE AGREEING TO BE BILLED \$9.95 EVERY MONTH FOR THE PURPOSES OF ADMINISTERING YOUR LINKEDIN PROFILE. THE BILLING PERIOD FOR LINKEDIN ADMINISTRATION IS THE FIFTH OF EVERY MONTH AFTER A MINIMUM OF 30 CALENDAR DAYS HAVE PASSED SINCE YOUR INITIAL ORDER. REQUESTS FOR REFUNDS PERTAINING TO THE LINKEDIN ADMINISTRATION SERVICE MUST BE SUBMITTED IN WRITING WITHIN **THREE CALENDAR DAYS** OF THE FIFTH OF EVERY MONTH.

BY SIGNING UP FOR OUR EXTENDED DOWNLOAD SERVICE, ALSO KNOWN AS OUR EXTENDED CUSTOMER SERVICE PLAN, YOU'RE AGREEING TO BE BILLED \$39.95 BI-ANNUALLY FOR THE PURPOSES OF STORING YOUR RESUME IN OUR DATABASE AND PROVIDING ACCESS TO PROSPECTIVE EMPLOYERS. LEGACY PLANS WILL BE BILLED \$39.95 ANNUALLY. REQUESTS FOR REFUNDS PERTAINING TO THIS SERVICE MUST BE SUBMITTED IN WRITING WITHIN **THREE CALENDAR DAYS** OF THE RENEWAL.

6. DELIVERY EXPECTATIONS.

THE DATE OF DELIVERY OF A FIRST DRAFT IS 2-3 BUSINESS DAYS FOR ALL RESUME ORDERS. ALL DELIVERY IS BASED ON THE RECEIPT OF COMPLETE INFORMATION, ONCE COMPLETE INFORMATION HAS BEEN RECEIVED, THE STANDARD DELIVERY IS 2-3 BUSINESS DAYS AFTER RECEIPT. PROVIDING COMPLETE INFORMATION IS ENTIRELY INCUMBENT ON THE COOPERATION OF THE CUSTOMER. FAILURE TO PROVIDE COMPLETE INFORMATION SHALL NOT BE CONSTRUED AS THE FAULT OF THE COMPANY.

DELIVERY FOR EXPEDITED TURNAROUND SERVICE OPTIONS SHALL BE AS SPECIFIED AT CHECKOUT. ALL DELIVERY OF EXPEDITED SERVICES IS BASED ON RECEIPT OF COMPLETE INFORMATION AND ONLY INCLUDES NORMAL BUSINESS HOURS (MONDAY THROUGH FRIDAY 9AM THROUGH 5PM).

ALL DELIVERY OF ANY SERVICE, INCLUDING EXPEDITED SERVICE OPTIONS, IS BASED ON THE DELIVERY OF A FIRST DRAFT AND DOES NOT INCLUDE SUBSEQUENT REVISIONS. IF THE CUSTOMER PURCHASED AN EXPEDITED SERVICE OPTION, THE COMPANY SHALL ENDEAVOR TO COMPLETE REVISIONS AS QUICKLY AS POSSIBLE BUT IS UNDER NO OBLIGATION TO PROVIDE IMMEDIATE SERVICE.

THE DELIVERY OF REVISIONS SHALL BE 1-2 BUSINESS DAYS AFTER A CUSTOMER HAS MADE A REQUEST FOR A REVISION. IF ANOTHER REQUEST FOR A REVISION HAS BEEN MADE DELIVERY OF THE REVISED VERSION SHALL BE 1-2 BUSINESS DAYS AFTER EACH NEW REQUEST.

7. USE OF CLIENT CENTER AND SUPPLEMENTAL RESOURCES

USE OF THE CLIENT CENTER AND SUPPLEMENTAL RESOURCES IS PROVIDED AS A PRIVILEGE FOR CUSTOMERS THAT MAY BE REVOKED AT THE COMPANY'S DISCRETION FOR MISCONDUCT INCLUDING BUT NOT LIMITED TO THE FOLLOWING: ATTEMPT TO DISPUTE PURCHASE AMOUNT, THREAT TO DISPUTE PURCHASE AMOUNT, INAPPROPRIATE OR DEMEANING BEHAVIOR DIRECTED TOWARD MEMBERS OF THE COMPANY, PUBLIC DISPARAGING REMARKS IN VIOLATION OF THE COMPANY'S TERMS, FAILURE TO PAY THE AGREED UPON PURCHASE PRICE.

8. **PRIVACY POLICY**

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You understand and agree that you are personally responsible for your behavior on the Site. You agree to indemnify, defend and hold harmless RESUMEWRITINGGROUP.com, its parent companies, subsidiaries, affiliated companies, joint venturers, business partners, licensors, employees, agents, and any thirdparty information providers to the Service from and against all claims, losses, expenses, damages and costs (including, but not limited to, direct, incidental, consequential, exemplary and indirect damages), and reasonable attorneys' fees, resulting from or arising out of your use, misuse, or inability to use the Site, the Service, or the Content, or any violation by you of this Agreement.

10. User Conduct

You agree to use the Site only for lawful purposes. You agree not to take any action that might compromise the security of the Site, render the Site inaccessible to others or otherwise cause damage to the Site or the Content. You agree not to add to, subtract from, or otherwise modify the Content, or to attempt to access any Content that is not intended for you. You agree not to post, re-post, disseminate, or distribute any Content in this Agreement or Site without expressed written permission. You agree not to use the Site in any manner that might interfere with the rights of third parties.

Client and RESUMEWRITINGGROUP.com, its parent companies, subsidiaries, and all affiliates agree to not make, and to not direct any other person to make, any negative or disparaging remarks regarding each entity, this agreement, or the services, including placing any public negative or disparaging remarks or reviews in the Internet.

11. Password Security

If you register to become a client, you are responsible for maintaining the confidentiality of your member identification and password information, and for restricting access to your computer. You agree to accept responsibility for all activities that occur under your member identification and password.

12. General Provisions

- a. Correction of Errors and Inaccuracies. The Content may contain typographical errors or other errors or inaccuracies and may not be complete or current. RESUMEWRITINGGROUP.Com therefore reserves the right to correct any errors, inaccuracies or omissions and to change or update the Content at any time without prior notice. RESUMEWRITINGGROUP.Com does not, however, guarantee that any errors, inaccuracies or omissions will be corrected.
- b. Enforcement/ Choice of Law/ Choice of Forum. If any part of this Agreement is determined by a court of competent jurisdiction to be invalid or unenforceable, it will not impact any other provision of this Agreement, all of which will remain in full force and effect. Any and all disputes relating to this Agreement, ResumeWritingGroup.Com's Privacy Policy, your use of the Site, any other company-owned web site, the Service, or the Content are governed by, and will be interpreted in accordance with, the laws of the State of Wisconsin, without regard to any conflict of laws provisions.

If you have any questions about these policies, please write to:

RESUMEWRITINGGROUP.Com

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We strive to provide an optimum and secure shopping experience for all!